

Friday, September 3rd, 2021

New isolved release: version 7.16

Highlights

isolved version 7.16 includes a modernized **Employee Profile**, a new attestation feature for isolved Time that prompts employees to answer questions before they punch to certify their health, waive meals, or acknowledge important company information, and new evaluations for benefit administrators. It also requires a secure internet connection when you log in on Friday, September 3rd, 2021.

Employee Administration

• The **Employee Summary** and **Employee Profile** have been modernized to show key information at a glance while securing protected personal information

Benefit Administration

• The **Benefit Evaluation Utility** includes new tools to find employees who still need to enter their HSA bank account information or add missing beneficiary or dependent details

Reporting

• Employee Profile reports have been updated to include 2020 W-4 tax details

Time

- The new **Time Card Notes** feature supports California attestation requirements and helps employees return to work safely by prompting employees before they punch
- Rounding logic has been updated so individual blocks of time shown on the employee Time Card sum to the same cumulative total in payroll

Browser & Operation System Support

For enhanced security, isolved will no longer support TLS 1.0 and 1.1 protocols with the isolved version 7.16 release. If you're using an operating system or browser that is not compliant with TLS 1.2 or higher, you will need to upgrade before you can log in.



Employee Administration

The Employee Summary and Employee Profile have been updated

See a streamlined employee overview and access protected information with a click

The **Employee Summary** for administrators and **Employee Profile** for managers, supervisors, and employees now provide the most relevant employee details at a glance while protecting sensitive data.

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💄 Jessica Huber 👻 📮	 < 3 of 37 → IΞ Q Joel Atkins Employee #: 1023 Status: A 	Pay Group: Biweekly Services Active Hire Date: 4/2/2018	Hourly 21.1538 Work Location: HOUSTON, TX	Department: CLTSVCINST Location: WH_SMWR - Wa	- Client Se Work Team: TEAM1 rehouse	- Work Team 1 Client: JPHWXDEM Company: Busines	10 - Business Services, In s Services, Inc.
Search the menu	Employee Summary					isolved	University 🛛 🖗 Help 👻
EMPLOYEE MANAGEMENT Employee Summary New Hire Wizard Quick Hire Employee Maintenance >	1	PERSONAL INFORMATION	SSN XXX-XX-XXXX @ Personal Email jamatkins@gmail.com	Birth Date 02/02/XXXX @ Military Status	Gender Male	Marital Status Single	Î
Employee Pay > Human Resources > Payroll Accumulations Employee Notes HR On-Demand Employee Message Assignment	Joel Atkins Prod Line Supervisor @ HOUSTON, TX Work Phone 281409-1387	EMPLOYMENT INFORMATION	Legal Company Business Services, Inc. Hire Date 04/02/2018 3 years, 5 months, 2 days ACA Status ACA Full Time	DBA Jessica's WX Sales Demo Adjusted Service Date 04/02/2018 3 years, 5 months, 2 days	Employee ID 1023 Status Active	Timeclock ID 1023 Employment Category Full Time	
	Mobile Phone 281-555-1256 Self-Service Email joeLatkins@mailinator.com Address 2500 Greens Road Humble, TX 77339	JOB INFORMATION	SMATION Job PRODSUP1 - Prod Line Su Effective Date 04/01/2020 Length of Service in Job 1 year, 5 months, 3 days Job GO 6 EEO Category Operatives Workers' Comp 8810 - Clerical Office EmpL.			Job Group PRODUCTION	
		PAY INFORMATION	Pay Group Biweekly Services Effective Date 04/01/2020	Frequency BI-Weekly Salary ####.## annually ####.## per pay ##.#### per hour @	Pay Type Hourly Direct Deposit Full Direct Deposit	Normal Hours 80.00	
			Federal Single or Married Filing Se.,	State No TX income tax	Location HOUSTON, TX (Work) TX2011440 (Resident)	School District	
EMPLOYEE ADMIN TOOLS		MANAGERIAL ASSIGNMENTS	Assigned Manager Shane Wyman	Assigned Supervisor Sheela Patel	Organization Manager(s)	Organization Supervisor(s)	
EMPLOYEE SELF-SERVICE CLIENT MANAGEMENT PAYROLL PROCESSING		ORGANIZATION INFORMATION	<	Department CLTSVCINST - Client Servi	Location WH_SMWR - Warehouse	Work Team TEAM1 - Work Team 1	>
REPORTING SECURITY CONVERSION MANAGEMENT		LABOR INFORMATION	<	Job Type INSTALL - New Installation			>
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Review employee information in these sections:

- 1. The **Employee Contact Card** shows the employee photo and their primary contact information, along with their job title and work location. The employee's work email address is displayed here.
- 2. If notes have been entered for this employee and the user has permission to view them, the **Notes icon** provides a shortcut to the **Employee Notes** screen.



3. The **Personal Information** section includes protected employee information, so the Social Security Number and birth year are hidden by default. Users with permission to view the unmasked information can click and hold the icon to show the full details.

PERSONAL INFORMATION	SSN 001-20-1023	Birth Date 02/02/XXXX 💿	Gender Male	Marital Status Single
	Personal Email Jamatkins@gmail.com	Military Status		

- 4. View details of the employee's current employment period in the Employment Information section. Their seniority is automatically calculated for both their current hire date and the adjusted seniority date, if that field is being used to track a secondary seniority date for PTO, benefit, deferred compensation, or other eligibility. For terminated employees, the Employment Category field will not be shown. Instead, the Termination Date and Termination Reason will be displayed.
- 5. View details of the employee's current job in the **Job Information** section. The employee's length of service in their current position is automatically calculated.
- 6. The employee's current salary details are shown in the Pay Information section. The annual, pay period, and hourly rates are hidden by default. Users with permission to view salaries can click and hold the icon to show the full details. If the employee is receiving a printed check instead of full direct deposit, the Printed Check field will also be shown.

PAY INFORMATION	Pay Group	Frequency	Pay Type	Normal Hours
	Biweekly Services	Bi-Weekly	Hourly	80.00
	Effective Date 04/01/2020	Salary 43,999.80 annually 1,692.30 per pay 21,1538 per hour	Direct Deposit Full Direct Deposit	

- 7. The **Tax Information** section shows an overview of the employee's current federal W-4, state, and local elections along with their resident and primary work states.
- 8. Managerial Assignments shows the employee's current supervisors and managers.
- 9. View the employee's current organizational assignments in the **Organization Information** section. If you track a lot of organization levels, use the arrows on the left and right to scroll through them.
- 10. View the employee's current labor assignments in the **Labor Information** section. If you track a lot of default labor levels, use the arrows on the left and right to scroll through them.
- 11. To comply with diversity, equity & inclusion initiatives and federal and state laws, ethnicity information is no longer shown. This information is still viewable on the EEO tab of the **Federal Reporting Data** screen for administrators with access, or on the **EEO Self-Identification** screen in Employee Self-Service (ESS) for employees, supervisors, and managers with access.



Benefit Administration

New tools are available in the Benefit Evaluation Utility

Find employees missing HSA bank accounts

The **Data Requirements** benefit evaluation has been updated to include a new option to find employees who did not submit their Health Savings Account (HSA) bank account or routing information during open enrollment. If your plans are configured to automatically fund employee accounts, HSA contributions will not begin until that information is entered, so use this tool to locate and notify employees.



Running the **Employees who do not meet the benefit plan requirements for routing/account information evaluation** will locate employees who have enrolled in an HSA plan but are missing required banking details.

ISOIVED DELIVERED BY											
🚨 Jessica Huber 👻 👎	Client: JPHWXDEMO - Business Ser	vices, Inc.									
Search the menu	Benefit Evaluation							isolved University 🖉 Help 💌			
EMPLOYEE MANAGEMENT	← Previous										
EMPLOYEE ADMIN TOOLS	Employees who do not meet the ber	nowes who do not meet the benefit plan remainments for mutino/account information									
Benefit Evaluation											
EMPLOYEE SELF-SERVICE	Company Name	EE Number	Employee Name	Benefit Type	Benefit Plan	\$ Start Date	Routing Number	Account Number			
CLIENT MANAGEMENT	Business Services, Inc.	1007	Bailey, Jennifer	Health Savings Account	HSA 2021	1/1/2021		Missing 🔨			
PAYROLL PROCESSING								Account number is missing			
REPORTING											
SECURITY											
CONVERSION MANAGEMENT											
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The column will say **Missing** for each missing value. If you hover over the red triangle, a tooltip will give more information. Click **Download Results** to export the evaluation results to Excel.



Find dependents and beneficiaries missing required information

The new **Dependents/Beneficiaries with missing birth date, SSN, gender and/or address** option in the **Data Requirements** benefit evaluation reviews employee contact records to find dependents or beneficiaries who do not have those required details.

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💄 Jessica Huber 👻 📮	Client: JPHWXDEMO - Busi	iness Services, Inc.					
Search the menu	Benefit Evaluation	n					isolved University 🛛 🖞 Help 🛩
EMPLOYEE MANAGEMENT							
EMPLOYEE ADMIN TOOLS Employee Administration > Employee Utilities > Employee Utilities > Benefit Evaluation Delete Employee Employee Change Log	Select Category	Data Requirements	Employee Benefit Eligibility	Employee Loss of Eligibility	Dependent Loss of Eligibility	ACA Benefit Eligibility	Employee Termination
EMPLOYEE SELF-SERVICE CLIENT MANAGEMENT PAYROLL PROCESSING PERORUMIC	Select Evaluation	Employees with missing Employees who do not m Employees who do not m Dependents/Beneficiaire Show dependents/beneficiaire Show dependents/ben	birth date, SSN, gender and/or address wet the benefit plan requirements for dep seet the benefit plan requirements for rous with missing birth date, SSN, gender an eficiaries with any missing values eficiaries with missing required values or	endents, beneficiaries or PCP ting/account information d//or address nly			
REPORTING SECURITY CONVERSION MANAGEMENT	(3)	Get Results					
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Two options are available when evaluating dependent and beneficiary records:

- Show dependents/beneficiaries with any missing values will search for employee contact records marked as dependents and/or beneficiaries who are missing their birthdate, Social Security Number, gender, or contact address
- Show dependents/beneficiaries with missing required values only will search for missing information based on the dependent and beneficiary requirements you specified during implementation. You can choose to require the following information:

Туре	Fields you can require:
Dependent	 Birthdate Gender Social Security Number
Beneficiary	BirthdateSocial Security Number

Contact your Payroll Specialist if you would like to change your required information.



Once you select your preferred option and click **Get Results**, the evaluation will indicate **Missing** for each required data element that is missing. If you hover over the red triangle, a tooltip will give more information. Click **Download Results** to export the evaluation results to Excel.





Reporting

Employee Profile reports show current federal W-4 tax elections

All employee profile reports have been updated to match the enhanced screens

All Employee Profile reports will now show the 2020 W-4 tax election options in the Tax Information section.

TELEVISION	O - Businers Se	nices for		0	MPLOYEE I	PROFILE	1		n Date: 4/5/2021	Burt 7
Business Se	ervices, Inc.	Comment			Joel At	tkins		Chec	k Date: 9/25/2020	marine, 7.
Van. 7000	25 HA 3865 14	in congery				_		Period En	to traces of concerned	
E	mployee Iden	tification			Personal			En	nployment	
Name: Joel /	Adkins		BirthDat	e: 2	/2/1989			Status:	Active	
Address: 2500 Humi	Greens Hoad ble. TX 77339		Home Pl	hone:	81,655,1258			Hire Date:	4/2/2018	
			Office P	hanne -				Timesleck ID:	4022	
			Personal	i Email:				Original Hire Date:	1965	
SSN: 001-2	80-1023		Self Sen	vice Email: is	el atkins@m	allinator.o	m	ReHire Date:		
Emp #: 1023			Marital S	Itatus: 1	lingle			Termination Date:		
			Gender:		laie -			Adjusted Service Date:	4/2/2018	
			Miltary	Status:						
	Pay Inform	ation		Tax	Informatio	on		EEO & Vet	terans Informatio	m
Effective Date:	4/1/2020		Federal:	Single or M	larried Filing 1	Separately		EEO Category:	Operatives	
Pay Group:	Biweekly Servi Bi-Waskly	ices	Exempts: Additional Tax: \$0.00					Ethnic Origin:	Black or African Hanaris or Late	American (Not
Pay Type:	Houty		Des Carto					Separation Date:		
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Hourly Rate:	21.1538		- compose					Protected Vet:	No	
Per Pay Salary: Annual Salary:	1,692.30 43.999.80		Exempts:	е ТХ : .	Additional T	880				
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EPSL-ARPA Fam		a.	17 Medical EE	I Pre Ar	nount	46.04				
EPFL-ARPA EFM	LA	0.	37 Dental EE	Pte A	nount	10.26				
Oversime Pay		1.	50 Vision EE F	Pte A	nount	0.66				
Reimb Mileage		0.57	50 HSA EE P	18 A	nount	18.52				
Class Pay		40.00	NO IVOLUMIEE		nount	0.65				
Medical ER	Amount	132	-							
Dental ER	Amount	2								
VISION EPC	Amount		<i>"</i>							
LISA & ADED ER	Amount	10	18							
STD ER	Amount	24	17							
LTD ER	Amount	1.	13							
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		dot.	nformation					Organi	zation & Labor	
Job Title:	Prod Line Sup	ervisor		Job Co	fec PF	RODSUP1		Department: CLTSVC	CINST - Client Servi	085 -
Manager:	Sheela Patel			Job Gro	Mp: PF	RODUCTIO	DN .	Work Team: TEAM	- Work Tears 1	
Supervisor:	Sheela Patel	0.00		PLBAE	xempt: No			Date		
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Net? Try	1,819.68	Direct Deposits	1,612.68	Deductions		117.26	Scheel Distri	et	Period End Date:	9/20/2020
Created on: 9	/3/2021 1:50:30	3 PM						Piig	e 7	

The following reports have been updated:

- Employee Profile By Payroll Run
- Employee Profile As of Date
- Employee Profile with Check Accumulations By Payroll Run
- Employee Profile with Check Accumulators As Of Date



Time

The new Time Card Notes feature lets you prompt employees when they punch and save their responses automatically

Help employees return safely to work and ensure compliance by having them attest to their health, meals, breaks, and other company requirements

Attestation is simply asking your employees to confirm a statement is true, and then storing that confirmation to document compliance. The new **Time Card Notes** feature allows you to prompt employees before they punch and capture their responses as notes in their Time Card in isolved Time. This meets attestation requirements in states like California that require employees to confirm they received all mandated rest periods, or chose to waive them instead. This feature takes it a step further and lets you ask follow-up questions or prevent the employee from punching based on their answers. With this tool, you can:

• Prompt employees to certify information before they punch, and allow them to choose their answers from a list or enter freeform text



• Ask follow-up questions based on their answers



- Prevent employees from punching based on their answers
- Automatically trigger alerts based on specific responses





Calendar S	preadsheet					<	💕 Sun 08/08/2	2021 - Sat 08/21/2021	iii >					Day Week
a a	8/8 •	Mon 8/9 •	Tue 8/10 •	Wed 8/11 •	Thu 8/12 •	Fri 8/13 •	Sat 8/14 •	Sun 8/15 •	Mon 8/16 •	(1) Tue 8/17 •	Wed 8/18 •	Thu 8/19 •	Fri 8/20 •	Sat 8/21 •
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0 PM									1-00 PM-11-00 PM					
0 PM					1		-		10.00 hrs					
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0 PM	-				Out		•Tue 2:10 PM MDT	experiencing a fever						
0 PM					Duration		0.08	or any flu like		-				
0.PM							 Modified Time 	symptoms?						
IS IDEAL					Labor			Please report to	sull.					
0.054					Labor			your manager.						
ID PM					Alerts	T 5	Status			*		3		
00.014					Wellness Ak	ett	High							
00 004					Policy Groun									
DU PAR					. oncy droup	5	Basic							

• Save the question with the employee's answer automatically in a note on the employee Time Card

- Control who can view or edit the notes on the employee Time Card
- Review and excuse attestation alerts on the employee Time Card

O Verification	n: Unverified 👻	💠 Analyze Rules 🔹	() Request Time Off	⊟ View Scheduler	Time Card Report	Chedule Report	Preview Check & Return to Time Card		
Date	Time	Alert	Status		Severity	Reviewed User	Reviewed Date/Time	Punch/Hour Notes	Reviewed Notes
8/17/2021	2:05 PM	Weliness Alert		~	High				Alert when someone is experiencing flu sym Are you experiencing a fever or any flu like symptoms?: Yes Please report to your manager: null

• Use the new My Dashboard **Punch Note Response** view in Employee Self-Service to quickly review prompts and answers for multiple employees

	Filtered: Status (Active),	, Start Date (08/12/2021), En	d Date (08/19/2	2021)					T Filter
ons	Employee Name	¢ Date/Time	¢ Type	© Mode	¢ Punch Note	Additional Notes	Note Response	¢ User	¢ Last Update
insactions	Adams, Danielle A	8/17/2021 2:05 PM	In	Normal		Are you experiencing a fever or any flu like symptoms?	Yes	isolvedess@gmail.com	8/17/2021 2:05 PM
nches oring Punch Status						Please report to your manager.			
Response	Adams, Danielle A	8/19/2021 7:33 AM	In	Normal		Are you experiencing a fever or any flu like symptoms?	No	isolvedess@gmail.com	8/19/2021 7:33 AM
mary of Hou						Please follow all COVID-19 social distancing guidelines and report to your manager is anything changes.			
	Williams, John A	8/19/2021 9:32 AM	In	Normal		Are you experiencing a fever or any flu like symptoms?	No	isolvedess@gmail.com	8/19/2021 9:32 AM
						Please follow all COVID-19 social distancing guidelines and report to your manager is anything changes.			
	Jones, Maggie L	8/19/2021 9:32 AM	In	Normal		Are you experiencing a fever or any flu like symptoms?	No	isolvedess@gmail.com	8/19/2021 9:32 AM
				Please follow all COVID-19 social distancing guidelines and report to your manager is anything changes.					



This powerful new option helps businesses:

- Help employees return to work safely. For example, you can:
 - Require employees to take their temperature when they arrive at the office and then enter the result before they punch in. If it is too high, you can prevent them from punching and trigger a notification to the site supervisor so they understand why the employee cannot work.
 - Ask employees to certify they have received COVID-19 vaccinations and automatically document their response
- Meet compliance requirements. For example, you can:
 - Before they leave at the end of the day, prompt employees working in California to specify how many rest and meal breaks they took. If they took less than required, follow up by asking if they chose to waive their first meal of the day and worked less than 6 hours. If so, clear any missed meal alerts so no penalties are triggered.
- Give employees a voice. For example, you can:
 - Ask a survey question about a policy change you're considering and capture the employee's feedback before they leave for the day
 - Remind employees to pick up their new uniforms before they punch out and capture their acknowledgement
- **Enforce corporate policies.** For example, you can:
 - Require employees to confirm they met job safety protocols for their work that day

Contact <u>WATime@insperity.com</u> if you would like to enable Time Card Notes for employees who punch using Employee Self-Service in their browser.



isolved rounds differently now when calculating hours from punches

For clients who capture time by day in payroll, these rounding changes improve precision for accurate Certified Payroll Reporting

When time in hours and minutes is converted to employee pay in dollars and cents, you must first convert the hours to a decimal number to multiply by the employee's hourly rate. Rounding occurs in this step. This chart shows how each minute converts to a decimal, so you can see it's rarely precise at 2 or even 4 decimal places:

Minutes	Decimal										
1	0.0166	11	0.1833	21	0.35	31	0.5166	41	0.6833	51	0.85
2	0.0333	12	0.2	22	0.3666	32	0.5333	42	0.7	52	0.8666
3	0.05	13	0.2166	23	0.3833	33	0.55	43	0.7166	53	0.8833
4	0.0666	14	0.2333	24	0.4	34	0.5666	44	0.7333	54	0.9
5	0.0833	15	0.25	25	0.4166	35	0.5833	45	0.75	55	0.9166
6	0.1	16	0.2666	26	0.4333	36	0.6	46	0.7666	56	0.9333
7	0.1166	17	0.2833	27	0.45	37	0.6166	47	0.7833	57	0.95
8	0.1333	18	0.3	28	0.4666	38	0.6333	48	0.8	58	0.9666
9	0.15	19	0.3166	29	0.4833	39	0.65	49	0.8166	59	0.9833
10	0.1666	20	0.3333	30	0.5	40	0.6666	50	0.8333	60	1

When you look at time on the employee Time Card, isolved calculates the hours for each individual shift. If you add up the hours for each shift, it doesn't always reflect the same total on the employee's paycheck. This occurs because time is summed and converted from minutes to decimal differently when you commit time cards in the payroll process.





To understand how this works, consider the following Time Card:

If you look at his time in hours and minutes, you can see that he worked a total of 41 hours and 4 minutes in the week. If you convert that total to a decimal, he worked 41.0666... hours, which rounds to 41.07 weekly hours. When it's converted to pay with regular and overtime earnings applied, he should receive 40.00 hours of regular pay and 1.07 hours of overtime.

But if you convert each individual shift from minutes to decimal and then sum the weekly total, he would receive 40.01 regular hours and 1.07 overtime hours. It looks like he's being underpaid for overtime, since he should begin receiving overtime after working 40 hours. But it looks like he's gained an extra 0.01 hours of time somewhere, since 40.01 regular hours + 1.07 overtime hours = 41.08, a hundredth more than the 41.07 he actually worked. This chart shows how it happened:

Shift	Day	In Punch	Out Punch	Hours Worked per Shift (hh:mm)	Hours Worked in the Week (hh:mm)	Regular Hours (hh:mm)	Overtime Hours (hh:mm)	Regular Hours (decimal, converted per shift)	Overtime Hours (decimal, converted per shift)
1	Mon 8/30	7:31 AM	1:19 PM	5:48	5:48	5:48	0:00	5.80	0.00
2	Mon 8/30	2:02 PM	4:33 PM	2:31	8:19	2:31	0:00	2.52	0.00
3	Tues 8/31	7:32 AM	1:32 PM	6:00	14:19	6:00	0:00	6.00	0.00
4	Tues 8/31	2:49 PM	4:59 PM	2:10	16:29	2:10	0:00	2.17	0.00



5	Wed 9/1	7:33 AM	1:20 PM	5:47	22:16	5:47	0:00	5.78	0.00
6	Wed 9/1	1:58 PM	4:32 PM	2:34	24:50	2:34	0:00	2.57	0.00
7	Thurs 9/2	7:30 AM	1:30 PM	6:00	30:50	6:00	0:00	6.00	0.00
8	Thurs 9/2	2:26 PM	4:35 PM	2:09	32:59	2:09	0:00	2.15	0.00
9	Fri 9/3	7:27 AM	1:27 PM	6:00	38:59	6:00	0:00	6.00	0.00
10	Fri 9/3	2:27 PM	4:32 PM	2:05	41:04	1:01	1:04	1.02	0.00
Totals						40:00	1:04	40.0 <mark>1</mark>	1.07

When you commit time cards, isolved keeps the time in hours and minutes until it needs to be summarized by earning, labor value, or work week. So most of the time, you're not rounding every shift. Instead, you're rounding totals, so this issue rarely arises. If you need to keep the hours broken down by day to support Certified Payroll reporting, the issue occurs more frequently since you're rounding more often.

With this release, isolved is doing additional math to ensure the daily breakdown in payroll matches the totals on the employee Time Card in isolved Time.

Browser & Operating System Support

isolved now requires TLS version 1.2 or higher to log in

To secure your employee information, ensure your browser and operating system are compliant

When you use isolved, information travels across the internet from their server to your browser. The data is encrypted using a transport layer security (TLS) protocol to ensure it can't be seen along the way. The most secure version of TLS is 1.3, although TLS 1.2 meets compliance standards for protecting sensitive employee information. Older browsers and operating systems use earlier versions of the TLS protocol, 1.0 or 1.1, that are no longer secure against modern internet threats. With this release, isolved will check to ensure information is being requested using TLS 1.2 or higher each time you log in from a browser to make sure your data is safe. isolved GO access is not affected by this change.

If you receive HTTP Error 503 or an Unable to connect error, then you will need to upgrade to a browser version that is TLS 1.2 compliant on your operating system.



To ensure compliance, make sure you're using one of these supported combinations of operating system and browser for isolved:

Device Type	Provider	Operating System	Supported OS Version (TLS 1.2 or higher)	Supported Browser Version (TLS 1.2 or higher)	
Mobile	Google	Android	Android 5.0, Lollipop	GoogleChrome	
Mobile	Apple	iOS	iOS 9	Safari 9	
Mobile	Microsoft	Windows Phone	Windows 8.1	Internet Explorer 11	
Mobile	Microsoft	Windows Phone	Windows 10	Microsoft Edge	
Desktop / Laptop	Microsoft	Windows	Windows XP, Vista, or earlier versions	Internet Explorer 11	
Desktop / Laptop	Microsoft	Windows	Windows 7 & 8 (must enable TLS 1.2 manually)	Internet Explorer 11	
Desktop / Laptop	Microsoft	Windows	Windows 8.1	Internet Explorer 11, or the latest version of Google Chrome, Mozilla Firefox, or Microsoft Edge	
Desktop / Laptop	Microsoft	Windows	Windows 10	The latest version of Google Chrome, Mozilla Firefox, or Microsoft Edge (Safari is <u>not</u> TLS 1.2 compliant for Windows)	
Desktop / Laptop	Apple	Mac	OS X Yosemite 10.10 or earlier versions	The latest version of Google Chrome or Mozilla Firefox (Safari is <u>not</u> TLS 1.2 compliant with this OS)	
Desktop / Laptop	Apple	Mac	OS X El Capitan 10.11 or newer versions	Safari 7 or newer, or the latest version of Google Chrome or Mozilla Firefox	