Self-Service Feature Comparison

Positive employee experiences are increasingly important in today's business world. Employees are the heart and soul of your company, and what they expect from you continues to evolve. So the self-service technology they use must adapt to meet these shifting needs too.

Eventually, the Adaptive Employee Experience (AEX) will fully replace Employee Self-Service on all devices. New features will be added to AEX throughout 2022 and 2023 until your employees can do everything they need from the user-friendly, modern platform.

Here's a comparison of self-service features for employees across all platforms as of June 2022:

* View or update permissions must be granted by your organization for this feature

Employee Feature	isolved GO	AEX	ESS Classic View
Access			
Available on any device		•	
Available on phones & tablets	•	•	
Available on laptops & computers		•	•
Login & Security			
New user registration on any device		•	•
Two-factor authentication	•	•	•
Automatic logout	Each time	30 days	15 minutes
Change password	•	•	•
Change security questions		•	•
View electronic consent		•	•
Alerts & Notifications			
Notifications in the application	•	•	•
Push notifications	•	Android only	
HR & Payroll			
Navigation			
Home Page	•	•	•

Ability to switch between companies	•	•	•
Talent Acquisition			
Onboarding *		•	•
Work Opportunity Tax Credit Qualification *		•	•
Personal Information			
Update Employee Name		•	•
Update Home Address	•	•	•
Update Phone Numbers	•	•	•
Update SSN		•	•
Update Emails		•	•
Add Employee Photo		•	•
Emergency Contacts		•	•
Federal Reporting Data			
Disability Self-Identification		•	•
EEO Self-Identification		•	•
VEVRAA Veterans Self-Identification		•	•
Documents & Messages			
Company Information		•	•
Company Contacts		•	•
Employee Messages		•	•
Employee Documents		•	•
Payroll & Tax			
Update direct deposit accounts		•	•
Update tax withholdings		•	•
Access Pay stubs	•	•	•
Access W-2s	•	•	•
Access 1099-NEC forms	•	•	•
View Salary			•

Update Salary *			•
Employment			
View Employment History (Current Organization)			•
View Current Job			•
View Job History			•
Update Jobs *			•
Update Prior Employment (Previous Employers)			•
Performance			
Pending Reviews			•
Performance Review History			•
Corrective Actions *			•
Update Awards *			•
Training & Development			
Update Certifications			•
Update Education			•
Update Skills			•
Update Training Courses			•
IT & Miscellaneous			
Update Company Assets *			•
Miscellaneous Fields			•
Miscellaneous Data Sets			•
Workforce Management			
Time Collection			
Quick Punch	•	•	•
Detailed Punch	•	•	•
Meal Punch	•	•	•
Break Punch	•	•	•
Labor Transfer Punch	•	•	•
Detailed Punch Entry		•	•

Display punch geolocation coordinates	•	•	
Preview punch geolocation coordinates (Detail Punch only)		•	
Punch Notes *		•	•
Submit Missing Punch Requests		•	•
Hours Entry *		•	•
Spreadsheet Entry			•
Flat Dollar Entry *	1 earning code	Unlimited	Unlimited
Unit Entry (Miles, Pieces, etc.) *			Unlimited
Attestations when punching			•
Attestations when entering hours			•
Timecards & Reporting			
View Timecard	•	•	•
Run Timecard Report			•
Allocate Labor after time collection			•
Verify Timecard	•	•	•
Review Timecard Alerts	•	•	•
Excuse Timecard Alerts			•
Preview Paycheck			•
Absences & Time Off			
View Time Off Balances	•	•	•
Request Time Off	•	•	•
View Company Holidays	•	•	•
View Time Off Summary	•	•	•
Pending		•	•
Upcoming		•	•
Past History		•	•
Update Absences *			•

Occurrences / Attendance Infractions			•
Scheduling			
View My Schedule	•	•	•
View Team Schedules			•
Benefits			
Employee Benefits			
Benefit Summary		•	•
Current Elections		•	•
Previous Elections		•	•
Benefit Enrollment	•	•	•
Life Events			•
HSA Contribution Updates		•	•
Update Beneficiaries		•	•
Update Dependents		•	•
Access ACA forms		•	•
Benefit Services			
COBRA Services Login		•	•
View COBRA Documents			•
Integrated Access			
Employee Directory		•	•
Absorb Training & Development		•	•
Insperity Retirement Services			•
Insperity Time & Attendance			•